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HOKKAIDO UNIVERSITY

第3回北海道大学サステナビリティ学生研究ポスターコンテスト

平成23年10月25日（火） - 11月6日（日） 北海道大学学術交流会館
札幌市
Possibility of Face to Face communication
Strengthening collaboration between the multi-professional care team
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Advantages of face-to-face communication

- Reinforcement of Collaboration
- Nonverbal Communication
- Deepening of Relationship Between Staff
- Decision of Course by Argument
- Question and Consultation Which Can't Do with Report
- Addition of Information
- Taking in Another Professional View
- Integration of Client from Concrete Instance
- Integration of recognition

Problems concern with Nursing Care Insurance System

1. In a meeting, the contents and the attitude of talks have a difference by the staff between who has opportunities face-to-face communication well and who doesn't have. 2. There are not time by busy business and lack of nursing-care benefits to a meeting. And, the contents of space are evaluated rather than that of meetings.

Problems concern with individual

3. Since a protocol does not exist in the posture in how to advance the meeting, the quality of a meeting is influenced by the amount of knowledge and decision-making ability of CM.
4. There is a difference in the posturo to the meeting and the amount of information influenced with the difference in an experience value or the posture to a care.

Problems of the protocol meeting

1. Difference of center care givers belong to
2. Problems of system
3. Difference among individual
   - care manager
   - other kind of professional
4. How to concern with client

Method

- We observed the meetings and situation of collaboration at one home based care center as preliminary study for two weeks.
- We made a note of the content of the meetings and started to data and extracted and categorized the problem and the advantage.

Next Challenges

- It is shown clearly for what kind of function the care manager is asking the meeting as a center of team collaboration. We will carry a qualitative case study of CMs who have held on the protocol meeting. We observe the meetings, then interview for CMs which is built on observation.
- We correlate problems and advantages with quality of care and suggest efficient and effective strategy for collaboration.
- We reveal the problems of nursing care insurance and suggest strategy of revision.