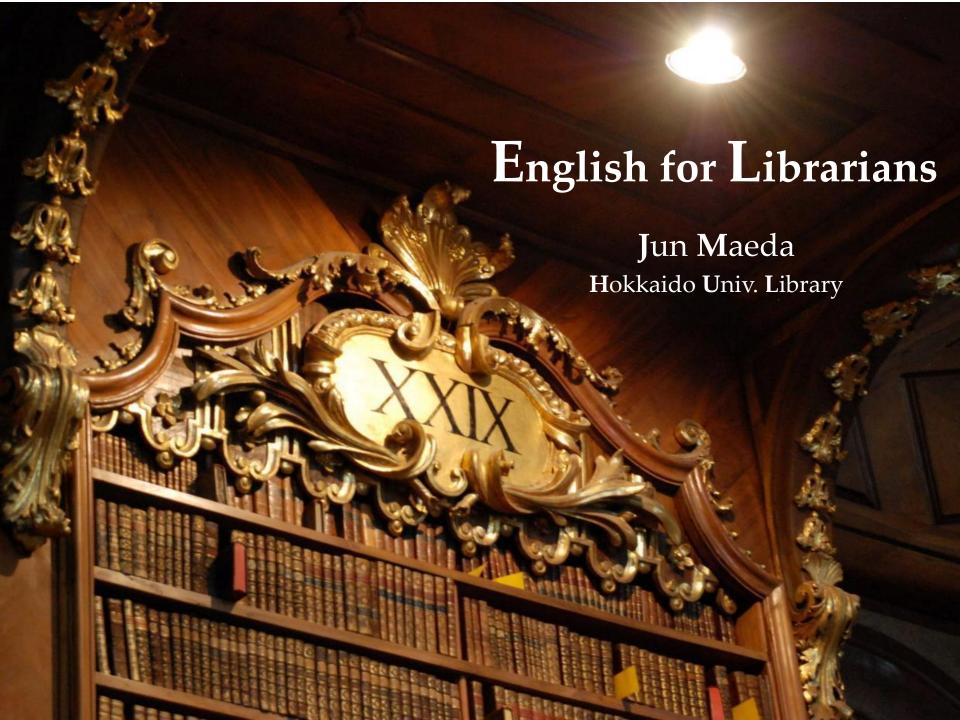
| Title                  | English for Librarians : 図書館職員向け実用英語講座   |
|------------------------|--|
| Author(s)              | 前田, 隼  |
| Issue Date             | 2020-02-14   |
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| Туре                   | lecture  |
| Note                   | 令和元年度国立大学図書館協会北海道地区協会助成事業 「明日から実践できる!図書館職員のための英語<br>講座」. 2020年2月14日. 北海道大学附属図書館本館 4階大会議室, 札幌市. |
| Additional Information | There are other files related to this item in HUSCAP. Check the above URL.                     |
| File Information       | 0_English_for_Librarians_ver2.pdf (スライド資料)   |



Instructions for use

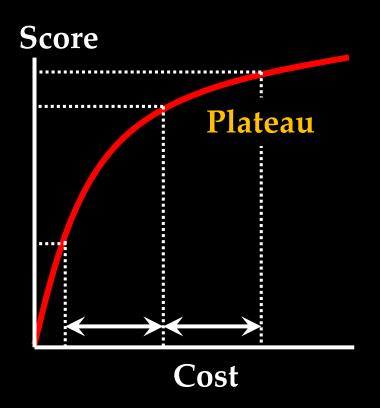


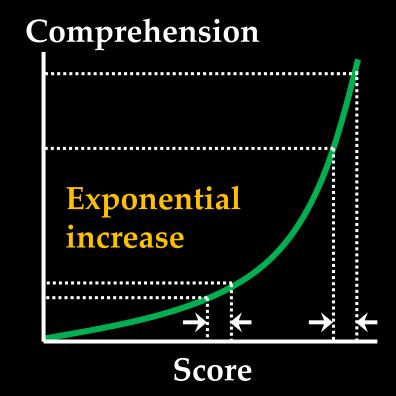
## Aims and Scope

- ✓ Sharpen up your English
- ✓ Getting you to the fist step of the ladder
- ✓ Enabling you to respond to daily inquiry

# TOEIC

## **TOEIC** dilemma





The more you learn, the more you know.

v.s.

The nearer your destination, the more you're slip sliding away.

(Paul Simon, 1977)

# Library English

# Secret (ポイント)

- ✔ 図書館用語を英語で覚えておく (words)
- ✔ 使いまわしできる表現を覚えておく (sentences)
- ✓ 「ゆっくり」「簡単に」を意識して伝える

## Clear sentence > Precise Pronunciation





# Vocabs

## Learn the key words

Circulation desk

Open access

cataloging

retrieve

Institutional repository

Full-time equivalent (FTE)























# Verbs

1. This issue was the topic of David's discussion.

2. This issue was the topic discussed by David.

3. David discussed the issue.

### Be動詞は = (イコール)

A = B

主語 動詞 補語

The library is open.

They are librarians.

### わかりやすい文



Doer

Action

Goal

主語

動詞

目的語

The library started

the support (for open access).

## Simpler, easier

# 複雑で難しい

- 1. This issue was the topic of David's discussion.
- 2. This issue was the topic discussed by David.

3. David discussed the issue.

誰がどうする何を

The pilot, who arrived early at the airport because of the storm, examined the plane.

どうする

3要素が離れていて 理解しづらい

The pilot examined the plane.

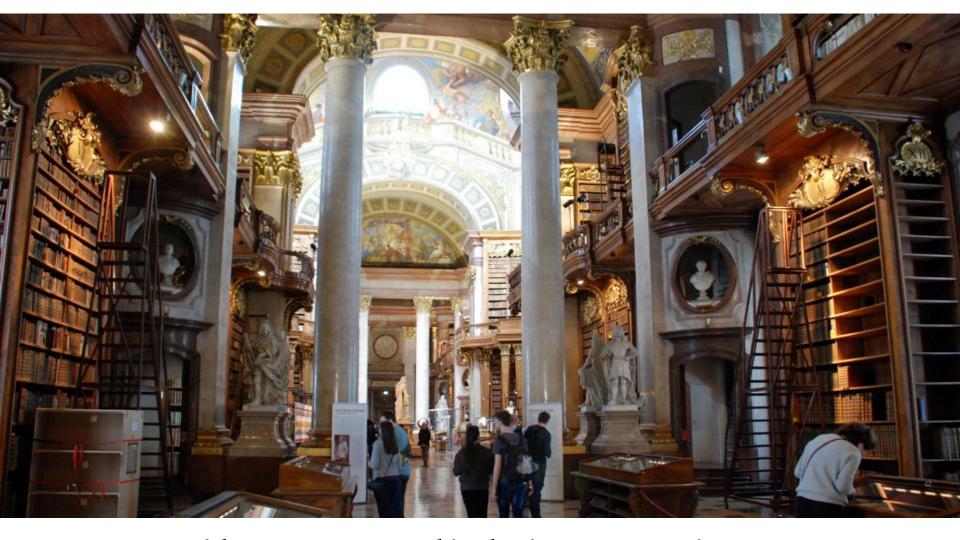
誰がどうする「何を」

3要素が近いので 伝わりやすい

The pilot examined the plane (that had been damaged by the storm).

## Secret (ポイント)

- ✓ Be動詞は=
- ✓ 簡単、わかりやすい = 理解しやすい、されやすい
- ✔ 「能動態」を意識して伝える



# Library English in Practice

(シーン別 会話例)

## Secret (ポイント)

- ✔ 図書館用語を英語で覚えておく (words)
- ✔ 使いまわしできる表現を覚えておく (sentences)
- ✓ 「ゆっくり」「簡単に」を意識して伝える

## Reception / Registration

(受付/登録)

Hello, what can I do for you?

----- I want to use library.

Are you a member of this university?

----- No.

Then, please fill out this \*form.

(\*application)

Can I see your photo ID (passport)?

Thank you.

This is your one-day pass.

Please return the card when you leave the library.

# Missing Book

(不明本)

Hello, how may I help you?

----- I don't find this book on the shelf.

I will check it for you.

Please have seat here and wait a second.

I'm afraid to tell you this, but the book is missing.

Please write down your email address here.

I will inform you when I find the book.

Here you go.

Will you borrow it?

Or will you read it in the library?

## Overdue Book

(延滞本)

Hello, what can I do for you?

----- I have an error with the lending machine.

I will check it for you.

Please have seat here and wait a second.

I'm afraid to tell you this, but you have overdue books. You can borrow books after you return them.

Thank you for your understanding.

# Borrowing Penalty (罰則)

Hello, what can I do for you?

----- I have an error at the lending machine.

I will check it for you.

Please have seat here and wait a second.

I'm afraid to tell you this, but you have borrowing penalty until 18 March.

----- Why is that?

Because you had overdue books

## Lending Books (貸出)

----- I want to borrow these books.

Do you have student ID / a library card?

Thank you.

Thanks for waiting. This is the due date. Have a nice day!

- ➤ You can also check out by yourself with self checkout machine (station).
- > You can also use self check out machine.

# Receiving Books (返却)

Returning?

----- Yes.

Thank you.

----- Is that all?

That's all. (That's it)

Have a nice (lovely) day!

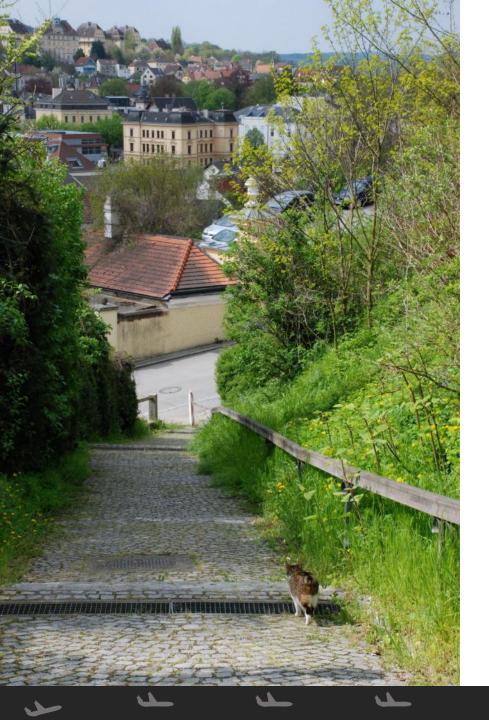
# Receiving Books (返却)

Returning?

----- Yes.

Thank you.

➤ You can also use book drops. It's in the entrance.



Help users (案内する)

#### Offering help (声をかける)

May I help you?

What can I do for you?

#### Finding a book (本の探し方を案内する)

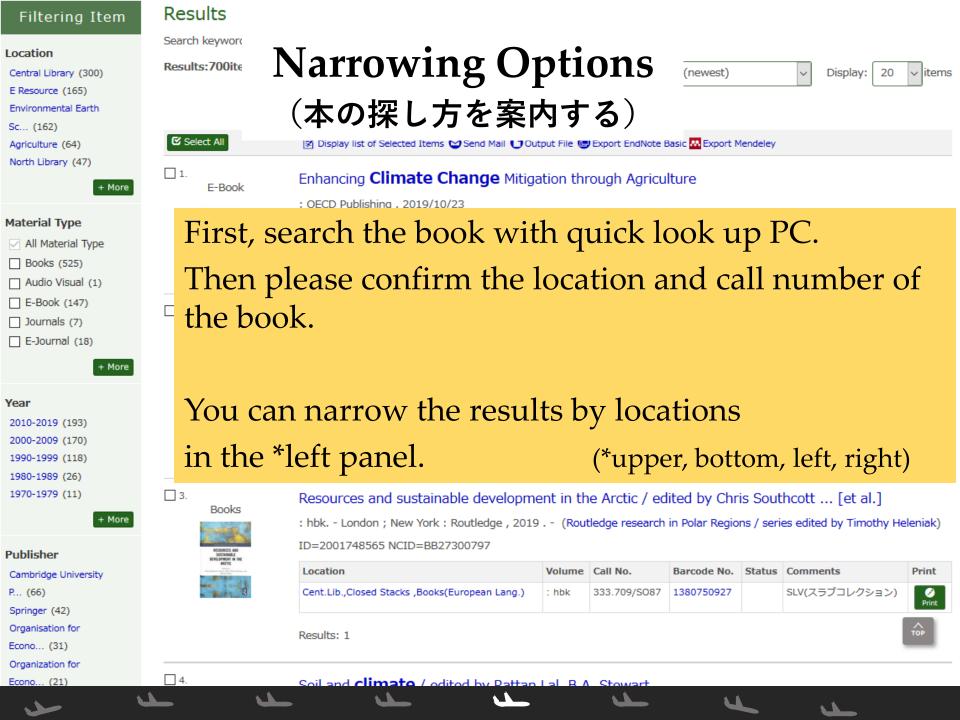
First, please confirm the location and call number of the book with \*quick look up PC.

(\*catalogue computer)

Location tells you where to go, and the call number tells you what stack to look at.

Books are lined up by call number.

Call number is labeled in the spine of the book.



#### Closed stack (書庫利用を案内する)

Where can I find this book?

It's in the 4<sup>th</sup> floor in the closed stack.

First, please go up to the 4<sup>th</sup> floor and then turn right.

You will find stacks labeled 300.

Your books is 305.8.

If you have any problems, please let us know.

#### Closed stack (書庫利用を案内する)

Where can I find this book?

It's in the 4<sup>th</sup> floor in the closed stack.

This map tells you the location of each stack.

Your books is 305.8, so you will go like this.

If you have any problem, please let us know. (Feel free to ask us/Don't hesitate to ask us)

#### Coin-locker (書庫利用を案内する)

Please put your bags into the coin-locker.

You need 100 yen coin and it is returned after use.

If you don't have the coin, we will lend you.

Please fill out this form.

Here.

Please return it after use.

## Copier (コピー機を案内する)

Will you tell me where the copier is?

I'd be happy to!
It's right over there.

### New library card (利用証作成)

Thanks for waiting.

Here is your library card. You can enter the library by scanning the card at the gate.

You can check out books with lending machines. This card is valid until your graduation.

If you have any problem, please let us know. That's all. Any questions?

### Useful Phrases

#### 受け答えのフレーズ

Perfect Excellent Beautiful

#### どういたしまして

You are welcome.
You are quite welcome.
It's my pleasure.

#### 別れのフレーズ

Have a nice day Good day See you

#### いいですよ (依頼を受けて)

No problem Sure



#### 聞き取れない...

聞いたら知らない単語で難しかったが、見たら知ってるやさしい単語だった。

It's a grade A.

It's a gray day.









#### これであってます(か?)

#### Is that correct?

- --- Your name is John Maeda, Is that correct?
- --- Ah, no. Jun, J-U-N.
- --- Correct. (Yes, Right...)

Please send me an email.

# Theory





The slower, the easier



- ✔ 図書館用語を英語で覚えておく
- ✔ 使いまわしできる表現を覚えておく
- ✔ 「ゆっくり」「簡単に」を意識して
- ✓ 「誰が」「どうする」「なにを」で伝わる
- ✓ 聞き返す、書いてもらうなど逃げ道を用意しておく

## Being Polite



#### ~してもらえますか? (依頼する)

Please could you...?

(相手がやることになっている)

Will you be willing to...?

(お願いしにくいことをお願いする)

Would (Will) you be able to...?
(なんとかやってもらえないか)

#### It seems, appears (言いにくいことを伝える)

It seems (that) you have overdue books. These books are ten days late.

Will you be willing to return it? (Will you be able to return it?)

It's our policy.

### Apologise (謝罪する)

I am sorry for the inconvenience.

We sincerely apologise for any inconvenience caused.

Thank you for your patience.

#### もし~なら

If there's any problem, please feel free to ask us.

(何か問題があれば、ご遠慮なくお声がけください)

If you want to renew your library card, please come to the circulation desk.

(もし利用証を更新したい場合は、カウンターまでお越しください)

Now, we are making a final approach!

Let's wrap up!



## Wrap-up Quiz

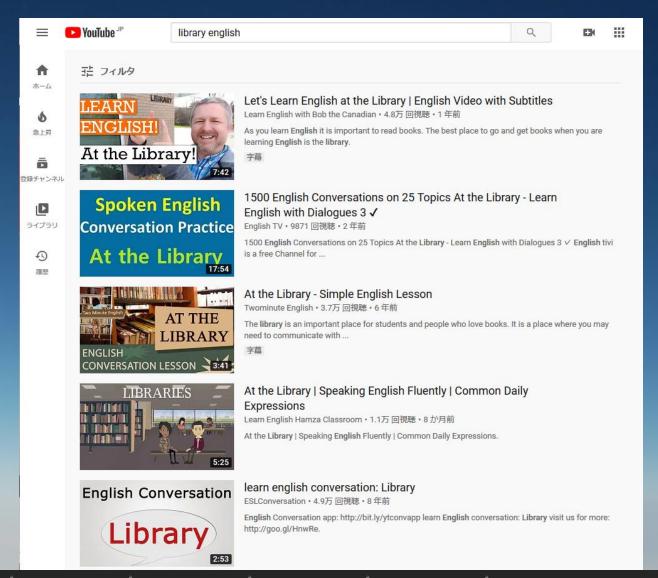
~

4



# Keep Learning

## **YouTube**



FROM THE ACADEMY AWARD-WINNING DIRECTOR OF SLUMDOG MILLIONAIRE AND THE WRITER OF LOVE ACTUALLY JUNE 28 STEVEN SPIELBERG PRESENT

#### \* 東京外国語大学言語モジュール



東京外国語大学: Copyright © All rights reserved. 神田外語大学: Copyright © All rights reserved.



Now it's your turn!
The runway is cleared for take-off!

### **English for Librarians**

END

Thank you for your attention



